

Primary care practices and GPs are facing an overwhelming amount of pressure from many sources: patients, local authorities, central government, CCG's, CQC, LMC's and NHSE.

Adcurata have a wealth of knowledge that can help practices to meet the challenges they are facing.

We can support and advise on issues such as efficiency of operational structures, commissioned bidding, CQC, pharmacy structure, human resource management and quality patient management all fitting into tighter financial models. We can also advise on the need to implement change to a given practice model and how that change might be most successfully effected.

To achieve this, our team of experts would work closely with the practice's partners and its staff on issues such as:

- practice leadership
- · optimising internal processes and costs
- staff competencies and efficiencies
- business strategy in primary care
- · redefinition of organisational culture
- business development how to maximise revenues and generate new income sources
- delivering change culture and value systems in modern primary care
- practice balance sheets / P&L
- creating efficient processes that are fit for purpose
- staff recruitment and retention
- · developing core skills and competencies in general practice
- working in partnership with other providers in line with future forecasts

Through a structured evaluation of how these issues impact on the effective operation of the practice we will be able to advise on how a practice might improve on its ability not only to meet current challenges but also to respond to the inevitable future demands on its GPs and staff.

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