

**Claire Duncan** *Course Director*  
The Office, Church Cottage,  
High Street, Pavenham  
Beds MK43 7NJ

tel: 01234 826690  
mobile: 07921 853195  
email: [info@clarimed.co.uk](mailto:info@clarimed.co.uk)

Clarimed medical training was founded in 2005 by Claire Duncan who had previously trained clinical and non-clinical staff within the NHS for 7 years. Claire has a contagious enthusiasm for delivering high quality, stimulating training.

Claire has more than 20 years experience of working with healthcare professionals. She trained as a registered general nurse at Guys Hospital, London and went on to work in the fields of orthopaedics and plastic surgery. Claire specialized in accident and emergency nursing and spent many years as an A+E sister and practice nurse.

Clarimed run a series of flexible in-house courses which crack medical language codes, explain procedures, policies and conditions and thus improve service quality. Many courses have been developed to help with staff induction, improve communication with both colleagues and patients and help with issues such as teambuilding and leadership. Practices have found that when their staff are well trained, they feel a valued member of the team and this has a positive knock on effect in ways such as:

- Increased staff job satisfaction
- Heightened knowledge
- Improved staff retention
- Improved communication
- Aid in the attainment of policy standards
- Reduced the incidence of complaints

## **Examples of the company's current training portfolio**

- Medical Terminology
- Medical Investigations
- Medical Notes and Confidentiality
- Medical Chaperoning
- Health Care Assistant Development
- Customer Relations skills
- Organization of training events for GPs, Practice nurses, Practice managers and administrations staff
- Presentation skills
- Team building
- Leadership skills

Clarimed are available to train in-house and will provide all necessary manuals and certificates.