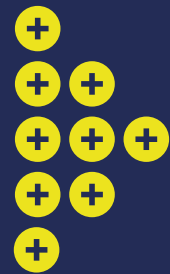




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Expert Insurance

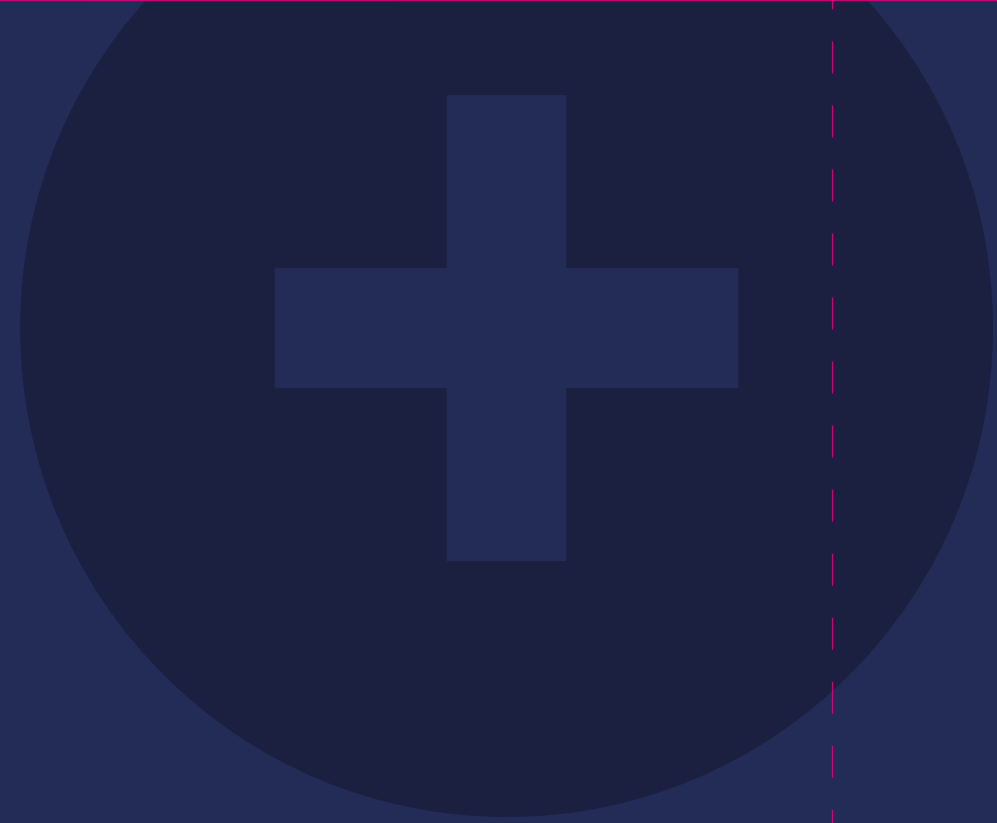
Caring
for those
that care
the most

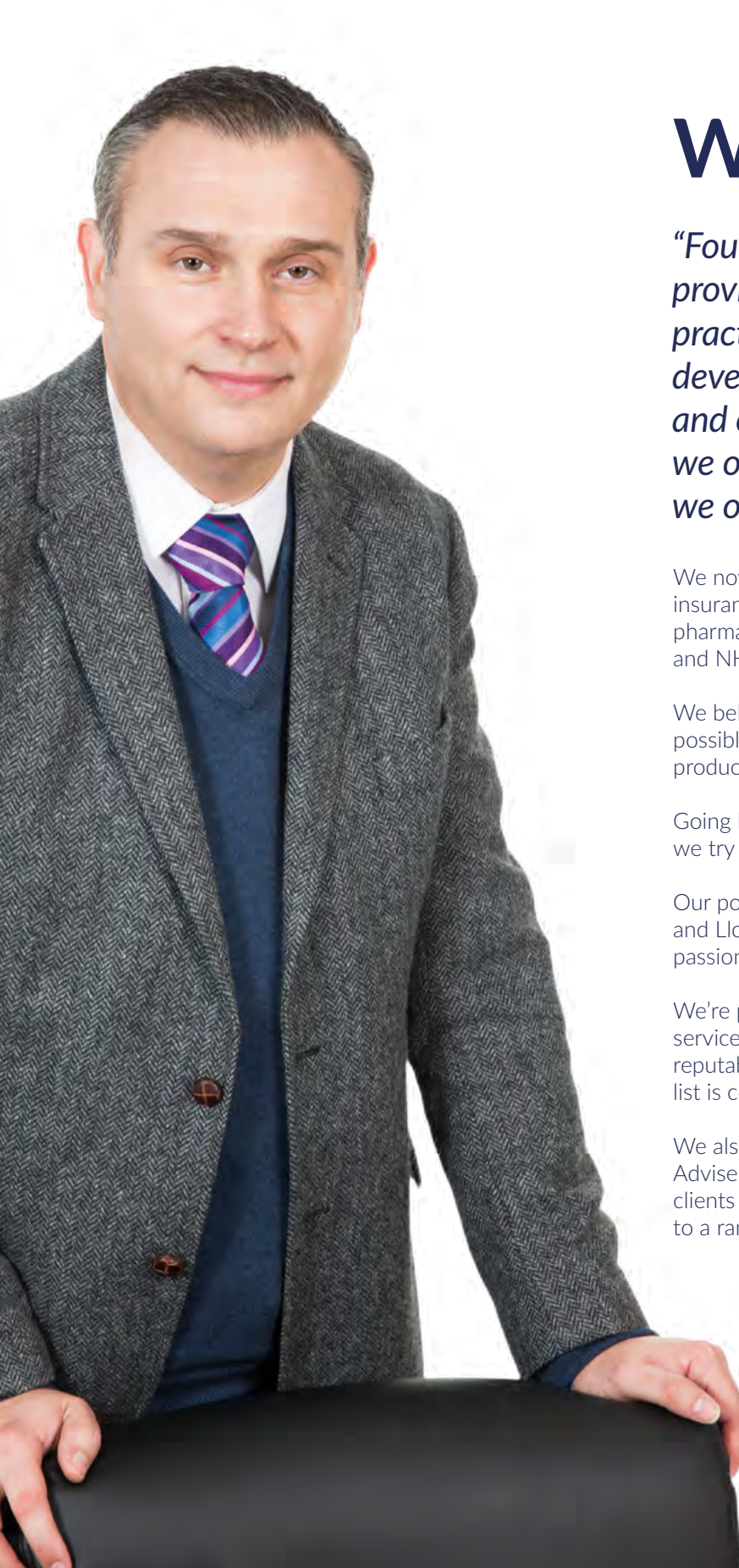


Caring for those that care the most



miab
Expert Insurance





Who We Are

“Founded in 2002, we began as a provider of Locum Insurance to GP practices. Through innovation and development, we’ve grown quickly and expanded the range of products we offer and the sectors in which we operate.”

We now provide bespoke commercial and personal insurance policies for GP, dental and vet practices; pharmacies; opticians; Local Medical Committees; and NHS provider organisations.

We believe in providing the highest level of service possible, and constantly strive to provide the best products, advice and experience to our customers.

Going beyond being seen as a service provider, we try to add value through knowledge and expertise.

Our policies are underwritten by leading insurers and Lloyd's of London syndicates who share our passion and commitment to customer service.

We're proud to be an approved supplier of insurance services and work with a number of strong, reputable member benefit organisations, and the list is constantly growing.

We also work with specialist Independent Financial Advisers (IFAs), who ask us to quote policies for their clients because of our product knowledge and access to a range of insurers.

Robert Lynch

Founder & Managing Director



Our People

Our leadership team and Specialist Insurance Advisers have decades of experience at MIAB and a wealth of knowledge of the insurance industry and specialist brokering.

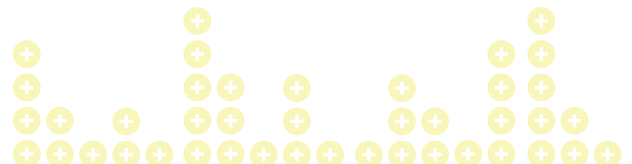
The team hold themselves personally responsible for the service that they provide and the satisfaction of our customers – it's why we give you a named member of staff when you deal with us.

Every member of staff can speak knowledgeably and in plain English on the products we offer; there's no place for jargon. Many of the team have developed professional qualifications through recognised industry bodies to affirm their capabilities.

Montrose (Monty) Bill

Specialist Insurance Adviser

"Considered to be Mr Old School but no-one remembers the 80's....hey ho. Can still give these kids a run for their money. I'm an avid sports fan and love to spend time with my family."



What We Do

When we began to think about what we do and why we do it, we realised something special: all of our customers have made it their goal to care for and help others.

We know you face unique challenges, and insurance probably isn't high on your list, but we want to make your life easier, by taking care of you.

So, what do we do?

We care for those that care the most.

We're really proud that we can support you by delivering the best possible products and advice for your needs in a personal, impartial and expert way.



Paula Storey

Specialist Insurance Adviser

Works hard, plays hard,
loves her family and holidays.



How We Protect Your Business



Locum/Practice Expenses Insurance

Cover to pay for Locums, temporary staff or extra hours worked by existing team members when accident or sickness strikes your business.



Employment Practices Liability

Covers legal costs, awards and settlements for any employment claims brought against you, and legal costs of representation at official employment investigations.



Surgery/Practice Insurance

Protection for buildings, contents and more, designed specifically for your profession and single or multi-site businesses.



Management Liability

Protecting against everyday business risks, such as employment disputes, partner disputes, official investigations (such as CQC, NHSE, HSE) and more.



Professional Indemnity & Medical Malpractice

Cover for medical professionals (including nurses and paramedics), and practice and other corporate liabilities.



Cyber Liability and Data Insurance

Covering the losses relating to damage to, or loss of information from, IT systems and networks.

Caring for those that care the most: we provide bespoke commercial insurance policies for GP, dental and vet practices; pharmacies; opticians; Local Medical Committees; and NHS provider organisations.



Practice & Asset Finance

Competitive finance to fund new business assets and equipment, practice refurbishment, acquisitions, partner buy-ins/outs and more.



Group Protection

Life Insurance, Income Protection and Critical Illness
Cover for employees and colleagues, easing the financial burden at difficult times.
Can be offered as an employee benefit.



Group Private Medical Insurance (PMI)

Supporting NHS treatment, PMI is a simple way to protect the health of employees and colleagues, and their loved ones, by paying for private care. Can be offered as an employee benefit.

Abby Thynne

Specialist Insurance
Adviser

Loves her family,
friends and
having fun.



Contact us today



01438 730210



info@miab.co.uk



www.miab.co.uk

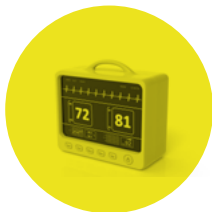
Subject to the full terms and conditions contained in the policy.
Not all features available in all policies.

How We Protect You & Your Family



Income Protection

Paying up to 60% of your salary tax-free if you are unable to work through sickness or accident.



Critical Illness Cover

Provides a cash payment if diagnosed with one of the specified critical illnesses listed in the policy, and can be added to other protection products to enhance the benefits.



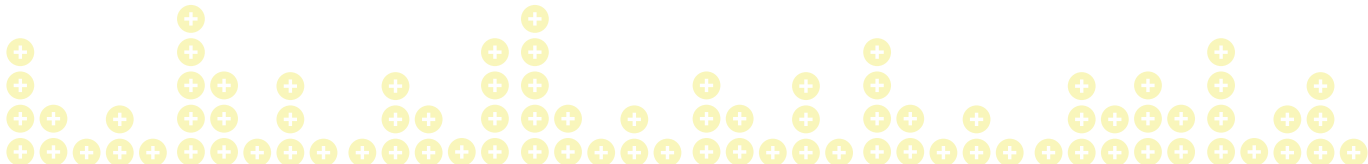
Life Insurance

Designed to support your family and pay-off mortgages and loans, Life Insurance pays a tax-free lump sum upon death.



Private Medical Insurance (PMI)

Supporting NHS treatment, PMI is a simple way to protect your health and the health of your loved ones by paying for private care.



Caring for those that care the most: we offer a range of products designed to protect you and your family.



Personal Lines

Select Home, Contents and Travel insurance to match your lifestyle, and Landlords insurance to cover your property investments.



Independent Financial Advice

Get advice from experts who understand your profession, challenges and ambitions and deliver solutions that work for you to secure your current and future lifestyle.



Mortgage and Re-mortgage

Access a wide range of mortgage and re-mortgage deals from lenders across the market and get specialist advice from advisers who will find products matched to your circumstances.

Contact us today



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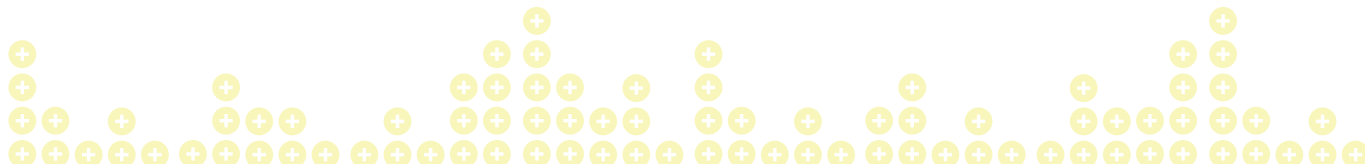


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Subject to the full terms and conditions contained in the policy.
Not all features available in all policies.



Global Coverage

In keeping with our leading position in the UK medical market, we've expanded to a number of other countries in line with our affinities' international presence.

Working with affinities, partners and local brokers, we offer a range of insurance products to customers across the globe. Contact us to discuss any requirements you have for international insurance cover.

Contact us today



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Making a Claim

If and when you have to make a claim, we want to make it as easy and quick as possible for you, and deal with the issue sensitively.



Liz Small
Claims Handling Manager

Runs marathons and ultra marathons!

“Fantastic - thank you, my claim was settled on the same day. What excellent service!”

Manager in Somerset



We have a dedicated Claims Team to manage your claim and answer any questions you may have.

.....



After registering a claim you will receive direct contact details for the Claims Team.

.....



As your broker, we liaise with the insurer on your behalf.

.....



When we receive a claim, we check you’ve provided the necessary information before we submit it to the insurer, and can advise if and where they’re likely to request further details.

.....



After receiving, checking and logging your claim, we aim to submit it to the insurer that day (subject to required documentation being provided).

.....



Payments are made direct to the business bank account, speeding up access to the settlement.

Why Choose Us?

We're proud of what we've achieved as a customer-focussed business that cares for those that care the most, and with an enviably high rate of renewal. But here are 10 reasons to choose us:



We're leaders in specialist insurance brokering, providing bespoke products for specific sectors and private individuals

.....



We're trusted by thousands of businesses and private individuals to take care of their insurance needs

.....



We believe strongly in customer service and go above and beyond what you pay for

.....



We offer preferential rates for eligible members and customers of our Affinities and Partnerships

.....



When you contact us, you'll deal with a named member of staff who's accountable and uses plain English

.....



As a broker, we can access a wide range of insurers and underwriters on your behalf

.....



We offer a wide range of professional and personal products, acting as a one-stop-shop

.....



We've experienced strong growth year-on-year, driven by strong renewals from happy customers

.....



We offer a free review and brokering service to ensure your existing cover is suitable for your needs

.....



We're FCA registered for your protection, and many staff hold industry certifications

.....

What Our Customers Say

We value our customer feedback and use it to further improve our products and services.

Practice Manager in Derbyshire

"I can honestly say that the buying experience with you has been so easy. You covered us last year with a fantastic policy and have increased the benefits this year without a massive increase in the cost, and this made my decision to take out the next year's policy with you very easy. I can't tell you what a relief it is to talk to someone who knows what they are talking about and completes the job without grief."

Practice Manager in Bedfordshire

"Very quick to answer and very polite and helpful. Your staff are extremely knowledgeable and helped me at every step of the Mid Term Adjustment. I had to make several changes to my insurance and at no time was I made to feel like I was being a nuisance, the staff I dealt with were extremely helpful and resolved my policy quickly and efficiently each time to conclusion."

Business Manager in Greater London

"I'm very happy with the service provided by MIAB. When we claimed for the sickness insurance it was a simple form to complete, the service was very efficient and money was paid to the practice quickly. MIAB are an excellent company – the best that I have come across so far, with good communication via e-mail and telephone. MIAB are very competitive compared to most companies and they provide an excellent service all-round."

Practice Manager in Cornwall

"Absolutely first class service – thank you for all your help and support. Our practice has had a difficult time with three claims to deal with and MIAB have been wonderful. It is a great insurance protection for our surgery and has helped us to continue to run our business."

Contact Us

Please feel free to contact us for a no-obligation discussion about how we can help with insurance and to set-up a free review of your existing cover.



MIAB

9 Walkern Road
Stevenage
Hertfordshire
SG1 3QD



**The Medical Insurance Advisory
Bureau Ltd (MIAB)**



@miabltd



01438 730210



info@miab.co.uk



Opening Times

Mon to Fri 08.30 – 17.30



miab
Expert Insurance